



(sacrosidase) Oral Solution

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## YouTube Community Guidelines

Welcome to the QOL Medical, LLC, Sucraid® (sacrosidase) Oral Solution, YouTube Page. We're glad you are here.

We welcome the opportunity to hear from you and would like to share some simple 'house rules' to help everyone get the best from the community. We work in a regulated industry, and because of the unique legal situation in the healthcare space, we can't engage in sensitive topics or discuss products or treatment options on this page.

For this reason, we want to make sure that the discussions that take place on the timeline stay on topic and are constructive. If your comment doesn't comply with the following basic rules, it may be delayed or may not be published.

1. If your posts are product related;
2. If your posts include profanity, defamatory, libelous, offensive, abusive, discriminatory, or demeaning content (including images, videos, and links);
3. If your posts are disparaging, threatening, condone violence, or illegal behavior;
4. If your posts are off-topic;
5. If your posts offer health or medical advice;
6. If your posts contain any personal information (e.g., names of individuals, email address, or phone number);
7. If your posts violate another's copyright or intellectual property;
8. If your posts are commercial (e.g., promoting products/services or recruiting fans and followers);
9. If your posts are excessively repetitive and/or disruptive to the community or are spam;
10. If your posts contain proprietary, confidential, sensitive, or nonpublic information;
11. If your posts don't follow the [YouTube posting rules](#) and [Terms of Use](#).

Please be aware that fans who violate the above rules may be removed from our fan list. In this case, the user would no longer be able to follow our news, comment on our posts, or send us messages.

This community is English-speaking only and as such, any non-English language content will be removed. We reserve the right to remove or not publish your comment for reasons that may not appear in the list above.

### Medical side effects or adverse events

If you believe that you have experienced any medical side effects or reactions from Sucraid®, a QOL Medical product, you should consult your physician, pharmacist, or other healthcare professional immediately. You can also report these to us directly using the information found on [www.qolmed.com](http://www.qolmed.com).

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We suggest sharing as little personal information as possible on the YouTube Page, especially sharing any specific data concerning your personal health. Should you decide to include a post detailing any side effects, QOL Medical may need to contact you to find out more information. Posts of this nature may not be published or may need to be removed from our YouTube Page. This is due to legal obligations concerning drug safety reporting.

### **Storing and using private information**

We do not aim to store or use your YouTube profile unique ID, email, or other personal details.

However, in case of an adverse event or product issue you report to us, we would need to store and use identifying information about you, such as your name, contact information, location, health related information, or similar information in accordance with the applicable laws. This information is required to be submitted to regulatory authorities.

If you prefer, you may contact the FDA directly: please visit [FDA MedWatch](#) or call 1-800-FDA-1088. Non-U.S. visitors: ask your healthcare provider for more information or contact your local health authority.

Please kindly note that we are using third party service providers to help us manage your comments and messages, which means that they too would have access to any personal information you share with us. Such third party service providers are contractually bound to ensure an adequate protection and security of your personal information.

Please note that YouTube also has access to information you share with us. For more details read the [YouTube Privacy Policy](#) (Google).

Thank you for reading and being a part of the QOL Medical, Sucraid® (sacrosidase) Oral Solution, YouTube community.

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